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The aged care voluntary industry code of practice

Code



Consumer Focused | Industry-led | Aged Care

What are we doing?

We are implementing an **industry first** Voluntary Code of Practice, to bring aged care services, consumers and providers together under a single code for all.



The Code is **not** another layer of regulation – it is not in addition to the Aged Care Quality Standards – it is a mechanism for providers to instill the values and expectations for how services are delivered.

What does this mean for you?

Workers

Workers in aged care are supported to realise their full potential level of performance.

Consumers

All those who access aged care services understand the measures in place to achieve quality, safe and personalised aged care services and supports.

Providers

Aim to perform beyond the expectations of the communities they serve and the consumers for whom they are accountable.



Why are we doing this?

Industry is taking responsibility to create a proactive industry-led committed, accountable and improved care model - towards the betterment of all Older Australians.



How does it work?

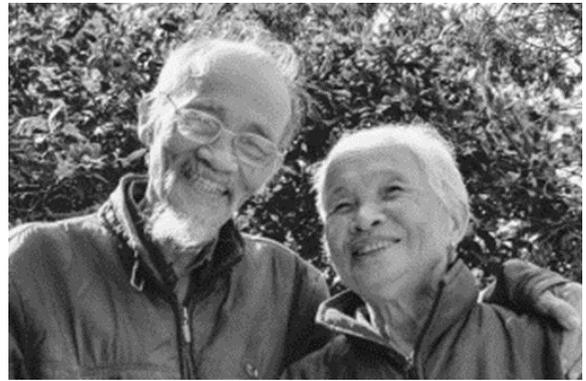
Seven principles

1. Consumer led and community shared value
2. Living well and integrated models of care
3. Board governance
4. Best practice sharing and industry benchmarking
5. Education and training
6. Workforce planning
7. Proactive assurance and continuous improvement

Governance

A dedicated VICOP team will:

- Oversee the implementation of the Code.
- Manage the Code governance
- Supply the providers with a Toolkit
- Review annual reporting provided by Providers as a Self-Report
- Ensure badging is up to date



What is next?

Consultation

Aims to:

- Listen to the concerns of various providers.
- Seek and share views and information.
- Consider the impact on workers and consumers when decisions are made.

Key Dates:

Roundtables (Advocates, Union, Peak Providers)

- 9 March – 13 April

Public Consultation (Older Australians, Employees, Providers)

- 27 April – 28 May

Open submission (www.acwic.com.au)

- 27 April – 28 May

Why should you care?

Because it delivers real-time, tangible results

The Code is there to support you through:

- The delivery of consumer-focused care.
- Public confidence in aged care organisations' ability to provide quality care to older Australians.
- The steps organisations, workers, families and carers can take to meet the needs of older Australians.
- Support best practice and underpins learning and expertise required to deliver world class care through real-time mechanisms.
- A performance plan that unites all organisations to drive the delivery of high quality care



Feedback

All stakeholders are invited to express their views in writing and submit to the Council at VICOPfeedback@acwic.com.au